

Please return form:

Email: [Customerservice@entegrus.com](mailto:Customerservice@entegrus.com)

Fax: 519-631-4771



## Confirmation of Residential Low-Income Eligibility

1. Date: \_\_\_\_\_
2. Applicant Name: (please print) \_\_\_\_\_
3. Applicant Signature: \_\_\_\_\_  
*For the purpose of determining Residential Low-Income Eligibility, I consent to Ontario Disability Support Program/Ontario Works Program staff completing this form for release to Entegrus Powerlines Inc.*
4. Service Address: \_\_\_\_\_
5. Agency: \_\_\_\_\_
6. Name of Agency Person Completing the Form: (please print) \_\_\_\_\_
7. Signature of Person Who Completed the Form: \_\_\_\_\_

### Residential Low-Income Definitions:

*"Eligible Low-income Customer" means:*

- a) *a residential electricity customer who has a pre-tax household income at or below the most recent pre-tax Low Income Cut-Off, according to Statistics Canada, plus 15% taking into account family size and community size, as qualified by a Social Service Agency or Government Agency; or*
- b) *a residential electricity customer who has been qualified for Emergency Financial Assistance;*

*"Emergency Financial Assistance" means:*

*any Board-approved emergency financial assistance program made available by a distributor to eligible low-income residential customers;*

*"Social Service Agency or Government Agency" means:*

- a) *a social service agency or government agency that partners with a given distributor to assess eligibility for Emergency Financial Assistance; or*
- b) *a social service agency or government agency that assesses eligibility for other energy financial assistance or low-income financial assistance programs, and partners with a given distributor to qualify customers for eligibility under this Code;*

*For the purposes of the definition of "eligible low-income customer"; a residential electricity customer who has been qualified as an eligible low income customer shall remain an eligible low-income customer for a period of two years from the date on which he or she was so qualified.*

*For Office Use:*

*Account Number* \_\_\_\_\_